STATE OF NEBRASKA Department of Banking & Finance

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IN THE MATTER OF:

Nationwide Mortgage Licensing System & Registry ORDER ADOPTING NATIONWIDE MORTGAGE LICENSING SYSTEM & REGISTRY CHALLENGE PROCESS

THIS MATTER comes before the Nebraska Department of Banking and Finance ("Department"), by and through its Director, pursuant to its authority under the Installment Sales Act, Neb. Rev. Stat. §§ 45-334 to 45-355 (Reissue 2010; Cum. Supp. 2018); the Residential Mortgage Licensing Act, Neb. Rev. Stat. §§ 45-701 to 45-754 (Reissue 2010; Cum. Supp. 2018); the Installment Loan Act, Neb. Rev. Stat. §§ 45-1001 to 45-1069 (Reissue 2010; Cum. Supp. 2018); the Nebraska Money Transmitters Act, Neb. Rev. Stat. §§ 8-2701 to 8-2748 (Cum. Supp. 2018); and the Delayed Deposit Services Licensing Act, Neb. Rev. Stat. §§ 45-901 to 45-931 (Reissue 2010; Cum. Supp. 2018).

1. The Nationwide Mortgage Licensing System & Registry ("NMLS") is an online licensing database established in 2008 to facilitate licensing of mortgage companies, branches, and mortgage loan originators. In 2012, NMLS expanded to facilitate licensing of other non-depository financial institutions including sales finance companies, money transmitters and delayed deposit service companies.

2. The Department joined the NMLS in 2008 to facilitate the licensing of mortgage bankers. In 2010, the Department began licensing mortgage loan originators and installment loan companies on the NMLS. In 2013, the Department began the licensing of installment sales companies on the NMLS. In 2014, the Department began licensing money transmitters to the NMLS. In 2020, the Department will transition licensing of delayed deposit service companies to the NMLS.

3. Neb. Rev. Stat. § 45-748(4) (Reissue 2010) requires the Director of the Department to establish a process whereby mortgage bankers, registrants, and mortgage loan originators may challenge information entered into the NMLS by the Director.

4. Neb. Rev. Stat. § 45-1033.01(4) (Reissue 2010) requires the Director of the Department to establish a process whereby installment loan applicants and licensees may challenge information entered into the NMLS by the Director.

5. Neb. Rev. Stat. § 45-354(4) (Cum. Supp. 2018) requires the Director of the Department to establish a process whereby installment sales applicants and licensees may challenge information entered into the NMLS by the Director.

6. Neb. Rev. Stat. § 8-2730(4) (Cum. Supp. 2018) requires the Director of the Department to establish a process whereby money transmitter applicants and licensees may challenge information entered into the NMLS by the Director.

7. On January 7, 2014, the Director issued an "Order Adopting Nationwide Mortgage Licensing System & Registry Challenge Process" ("2014 Order") which outlined the challenge process for licensees under the Residential Mortgage Licensing Act, the Installment Loan Act, the Installment Sales Act, and the Money Transmitters Act to challenge information placed by the Department in the NMLS.

8. Neb. Rev. Stat. § 45-906 (LB 909, 2020) provides that the Director shall establish a similar challenge process for licensed entities under the Delayed Deposit Services Act.

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9. The Director has determined that it is in the public interest to vacate the 2014 Order and replace it with a new Order which applies to all entities and individuals licensed or registered by the Department via the NMLS.

IT IS THEREFORE ORDERED, ADJUDGED, and DECREED as follows:

1. Any entity or individual licensed or registered by the Department ("licensee") via the NMLS may challenge information entered into the NMLS by the Department. Such challenges shall be in writing and shall identify the information being challenged and the reasons for such challenge. A licensee may submit supporting evidence to show that the information entered into the NMLS by the Department is incorrect, invalid, or inappropriate.

2. Upon receipt of a challenge, the Director of the Department shall review the information submitted to the NMLS by the Department to determine whether the submitted information accurately reflects the Department's records concerning the licensee. Should the challenge pertain to an Order issued by the Department, the Director's review shall be limited to determining whether the information entered into the NMLS accurately describes the information contained in such Order. The Director's review shall not consider any arguments related to the underlying findings of facts or conclusions of law contained in such Order, as the proper procedure for raising such arguments are governed by the Nebraska Administrative Procedure Act.

3. The Director shall notify the licensee of his or her decision concerning the challenge in writing no later than sixty (60) days after receipt of such challenge. Should the Director determine that the information submitted to the NMLS was incorrect, the Director shall promptly correct the information submitted to the NMLS.

4. Any person aggrieved by a decision of the Director concerning a challenge to the information submitted to the NMLS may appeal the decision by submitting a request for a hearing

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to the Department. Such appeal shall be in accordance with the Nebraska Administrative Procedure Act and the rules and regulations adopted and promulgated under the Act.

5. The Department shall send a copy of this Order via email to each licensee licensed or registered via the NMLS as of the effective date of this Order, and shall post this Order on its website.

6. The January 2014 Order is hereby vacated.

7. This Order shall remain in effect until subsequently modified or vacated by Order of the Director.

8. The effective date of this Order shall be the date of the Director's signature.

DATED this <u>30th</u> day of December, 2020.



STATE OF NEBRASKA DEPARTMENT OF BANKING AND FINANCE DocuSigned by:

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Kelly Lammers, Director

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